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Application Number	10/691,777
Filing Date	October 22, 2003
First Named Inventor	Howard M. Lee
Title	Business Performance And Customer Care Quality Measurement
Art Unit	3628
Examiner Name	Borissov, Igor N.
Attorney Docket Number	018.0966.US.UTL

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 Applicant/Inventor Assignee of record of the entire interest. See 37 CFR 3.71.
Statement under 37 CFR 3.73(b) (Form PTO/SB/56) submitted herewith or filed on

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Signature		Date	3/11/10
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Title and Company Chief Technology Officer, Intellistat, Inc.

NOTE: Signatures of all the inventors or assignees of record of the entire interest or their representative(s) are required. Submit multiple forms if more than one signature is required, see below.

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